

Arkansas SMP Volunteers In Action

Editor: Dee Edwards,
SMP Volunteer Coordinator

SMP VIA Newsletter Mission:

Sunflowers symbolize adoration, loyalty and longevity.

To showcase the wisdom, skills, and talents of SMP volunteers and encourage, strengthen and promote unity among our volunteer team members.

A - Authentic
U - Uplifting
G - Gifted
U - Unique
S - Sincere
T - Talented

These are the words that
describe our
SMP Volunteers

SMP volunteers are vital to our program. Here are a few facts about our team members...

Authentic—or in other words real. The greatest thing about senior volunteers is... what you see is what you get!

Uplifting— when a volunteer arrives to help at an event or assist in the office from the moment they arrive they have a cheery smile and great spirit!

Gifted—each of our volunteers has their own giftedness. They always go above & beyond what we ask of them!

Unique—every volunteer has their own set of values and characteristics that bring a high quality balance to our program.

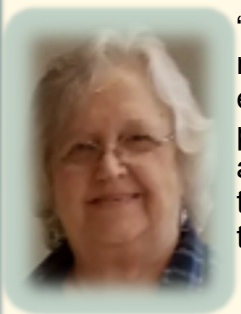
Sincere—we have not seen such a compassion in people like our SMP volunteers, they want to make a difference.

Talented—our team has dancers, singers, artists, writers, nurses, teachers, professionals, and clergy. Just to name a few of the vocations.

Our team is SPECIAL and they are the BEST people to keep you informed!

— by Dee Edwards, Volunteer Coordinator

GUESS WHO SHARED SMP INFORMATION WITH THEIR FRIENDS, FAMILY, CIVIC CLUBS, CHURCH OR EMAIL GROUPS DURING THE PANDEMIC?



"I shared SMP information with my Beta Sigma Phi group every month during this pandemic. I simply called them and read the information over the phone or emailed it to them. It was so easy!"

— Judy Ramer

"I picked up SMP information curb side at the SMP office. Do you know it only took me a couple of hours to make 29 phone calls and share the Scam Alerts! It was an enjoyable way to pass the afternoon!"

— Margie Jones



"Every month I receive an email with the latest SMP Scam Alert information. I sent out COVID-19 Scam Alerts via email blasts to over 600 people on my email list during this pandemic. It was a simple few clicks!"

— Nancy Bailey

"I can't get around like I used to & especially during this scary time. SMP made it so easy for me to volunteer! I picked up the phone & shared information in these SMP VIA newsletters. Thank you, SMP!"

— Juanita Russell



Attention SMP Volunteers:

Now YOU can call a friend and read this information to them & receive volunteer credit! Information is awareness!

Scammers diligently seek new ways to steal personal information from older adults. We at SMP ask that you:

- Do not respond to any Telehealth ads or free Durable Medical Equipment (DME) offers on any social media.
- Do not respond to random emails or text messages, they are just phishing!
- Avoid giving bank account information over the phone or any other form of payment to scam artists posing as contact tracers - contact tracing does not cost you money.
- Protect yourself from potential Medicare fraud by reading your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB), and report anything that looks suspicious.
- Have you seen cards that say you don't have to wear a mask because of a disability? COVID mask exemption cards with DOJ seal are a scam!

COVID-19

Seen cards that say you don't have to wear a mask because of a disability? They have the Department of Justice (DOJ) seal, but they're **not from the federal government**. DOJ has said not to rely on the information in the cards.

Learn more: ftc.gov/coronavirus/scams

- If you see something, say something.
- Call SMP at 866-726-2916. We are here to help you with your questions and to accept reports of potential fraud and errors.